



**KLEEMANN**  
● **LIVE**

# Everything rises to the next level

Real-time insights. Preventive actions.  
Total peace of mind.



**KLEEMANN**  
Your 1<sup>st</sup> Choice in Lifts



# A new era in elevator management

In the world of vertical mobility, every minute of uninterrupted operation matters. Downtime costs more than time, it impacts reputation, trust, and business growth.

KLEEMANN Live empowers you to stay in control, foresee problems before they arise, and deliver a superior experience to every user.



# Welcome to KLEEMANN Live

KLEEMANN Live is a comprehensive platform for optimized and remote elevator management. Providing complete, instant, and continuously updated insights, it introduces a new level of usability, reliability, and operational efficiency.

# Solutions that power your business

KLEEMANN Live is your strategic partner for growth, offering everything you need in one platform to expand your business, streamline your operations, and deliver even greater value to your customers.



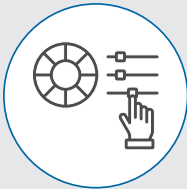
## Key Features



Real-time monitoring & instant alerts



Preventive maintenance to reduce downtime



Remote parameter viewing & editing



Ride quality and operational insights



Complete event, error, and performance logs



Built-in management tools to optimize tasks

# Unlock the benefits that matter

### SIMPLIFIED MANAGEMENT & MAINTENANCE

Take full control of your lift operations 24/7 from anywhere, minimizing the need for on-site visits.

### SAVE TIME & MONEY

Reduce downtime and operating costs with preventive maintenance and automation. Boost productivity by focusing efforts where they matter most.

### RELIABILITY & SAFETY

Stay ahead of issues with instant alerts and remote access, ensuring uninterrupted elevator operations.

### TECHNOLOGY THAT EVOLVES WITH YOU

Boost your business performance with a platform that adapts to your evolving needs, enhancing functionality and fostering innovation.

### PERSONALISED SUPPORT

Empower your teams with personalized training and support, from installation to daily use.

### ENHANCED USER EXPERIENCE

Enhance user experience through continuous monitoring, ensuring smooth and safe operations with peace of mind.

### A PLATFORM THAT ADAPTS TO YOU

Shape the platform to your needs, customizing features and functionalities to fit your business perfectly.

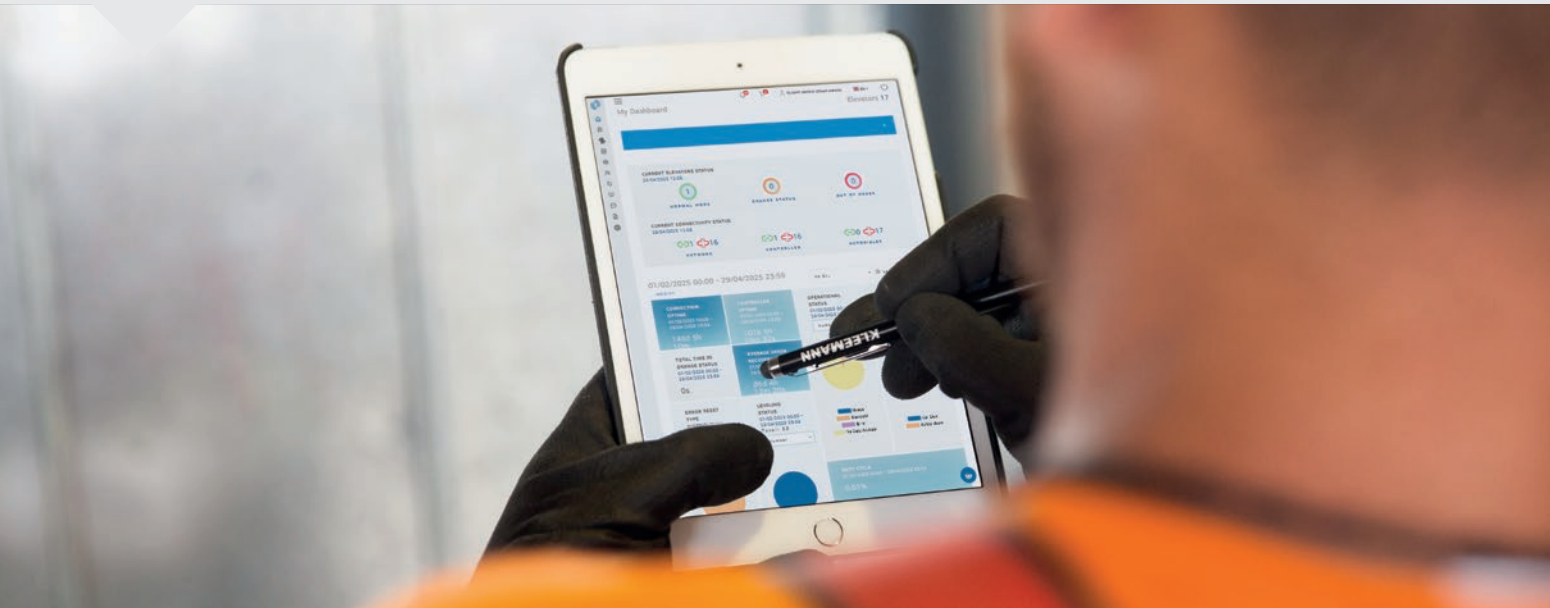
### KLEEMANN'S EXPERTISE

Operate with clarity and trust, powered by KLEEMANN's decades of proven expertise and a solid reputation in the elevator industry.

# Designed for every role

KLEEMANN Live empowers every role involved in elevator management, from technical experts to end users

- Technical companies & maintenance crews
- Facility & property managers
- Engineers & project managers
- Property owners & tenants



# Built for today, ready for tomorrow

KLEEMANN Live empowers your business to meet today's challenges and to seize tomorrow's opportunities

## Key Components

- Integrated with Genius20 control panel
- Plug & connect hardware (IoT Gateway)
- WiFi/Ethernet & GSM connectivity
- SIM card with data and voice plan
- Flexible subscription plans (web and smart device access)

# Add-on solutions

for elevated performance

# Elevate your connectivity

with KLEEMANN SIM cards

## Genius SafetyLine auto-dialer



An EN81-28 and EN81-70 compliant module that automatically notifies technicians or the call center

in case of a problem, for immediate intervention, while also allowing passengers to communicate in the unlikely event of an emergency. Compatible with P100 & SLCC protocols, for automated tests.

### Additional equipment:

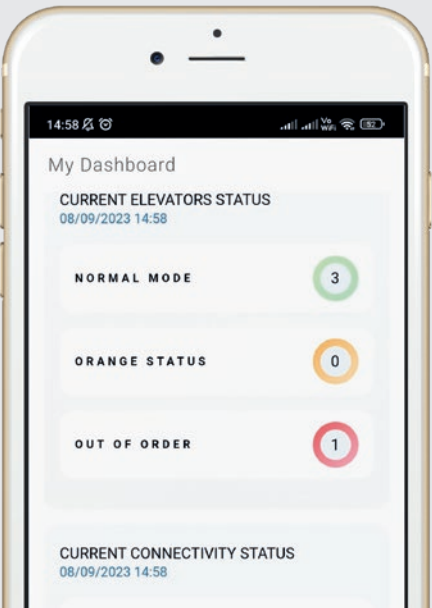
- Extended antenna with cable
- GSM signal booster

## Seamless integration with your elevator

The KLEEMANN Live SIM Card is an industrial-grade EUICC SE-SE 3FF module designed to ensure that elevators stay connected with reliability, security, and flexibility.

- Reliable & secure connectivity
- Seamless EU roaming with smart auto-network switching
- Cost efficiency & easy management
- Predictable costs, live usage tracking, automatic subscription renewal
- Data & voice capabilities

# Mobile & Tablet Apps



## Total control. Anywhere, anytime

### Lift Control:

Offer your customers (facility managers, building owners, tenants, etc.) access to Lift Control, an intuitive smart device application that promotes transparency and demonstrates clear evidence of service effectiveness.

### Lift Control Pro:

Elevate Maintenance Efficiency: Download the app, connect, and manage elevators anywhere, anytime with Lift Control Pro, a user-friendly smart device application that allows you to access and manage most KLEEMANN Live functionalities.





# KLEEMANN Live Functionalities

Feature	How it works	Description
Current & Connectivity Elevator Status	Monitor elevator status & connectivity through a widget or map view	Group elevators per customer or other criteria
Real Time (Live) Elevator Status	View and remotely control elevators with functionalities similar to a handheld terminal	Remote control capabilities for quick interventions: elevator calls, door commands, block landing calls
Customizable Dashboard	Personalize your dashboard to prioritize valuable information	Enhanced user experience, focused insights and quick access to critical data
View, Edit & Compare Genius20 Controller Parameters *	Access and adjust most used Genius20 controller parameters, review & compare timestamped history, simulating physical presence	Efficient troubleshooting and configuration customization without jeopardizing the elevator's safety or the passenger's security. Parameter comparison enables further optimization.
View & Edit Genius SafetyLine Autodialer Parameters (available with Genius SafetyLine) *	Access and adjust Genius SafetyLine autodialer most common parameters	Efficient troubleshooting, configuration customization simulating physical presence
Ride Data & Statistic Insights	Analyze travel data, floor accuracy (levelling), doors performance and other key metrics	Optimize performance, identify operational patterns and improve overall efficiency
Event & Error Notifications	Receive real-time notifications for elevator events and errors. Access historical logs for detailed review	Reduce downtime with quick issue detection through email or platform notifications
Preventive Maintenance Notifications	Get preventive maintenance alerts with suggestive actions	Receive alerts via email, mobile app push notifications, or SMS
SMS Alerts	Receive SMS alerts on your mobile device for critical events	Configure which alerts need immediate attention and respond accordingly
Mobile Apps & Notifications	Monitor elevators via the Lift Control Pro app (Android & iOS) with instant push notifications	Use it to monitor your portfolio remotely and utilize most of the features available on the web platform
Control Internal User Access	Provide access to technicians, subcontractors or other internal users, and monitor their activity	Secure tailored access based on user roles, via the Lift Control PRO mobile app (Android & iOS)
Control End User Access	Provide access to end users such as building owners, tenants, facility managers	Secure user access via the Lift Control mobile app (Android & iOS)
KLEEMANN Tech Support Request	Grant temporary access to KLEEMANN's after-sales support team for comprehensive assistance	Allow our experts to offer you tailored guidance remotely
Ride Quality Insights	Get ride quality data on demand by using your mobile device	Compare ride quality data by date to ensure consistent service quality and identify issues affecting ride comfort
Genius20 Controller Remote Error Reset	Reset Genius20 controller errors	Non-critical errors can now be safely and remotely reset
Remote End of Alarm (available with Genius SafetyLine)	End the alarm on Genius SafetyLine Autodialer when activated	End of alarm can now be remotely & safely reset using a secure PIN
Document & Ticket Management	Distribute and manage elevator-related documents and offer customer support ticketing capabilities	Streamlined communication, efficient document handling and organized issue tracking
Maintenance Event Management & Calendar Tool	Utilize a built-in calendar for tasks and events, shareable with customers and technicians	Assign maintenance tasks to your team, organize visits on-site and inform. the customer about your progress
KL LiveBot - your AI assistant	Interact with our 24/7 available virtual assistant and receive answers related to our product and services	Our AI bot is here to help navigate the platform, looking for product details or troubleshooting technical questions instantly

\* Edit & Compare Parameters functions are available only on Advanced & Pro subscription plans.

# ALL Features, Benefits & availability

Benefit	KLEEMANN Live web platform	Availability		Subscription Plans		
		Lift Control PRO	Lift Control	Basic	Advanced	PRO
Real-time monitoring, faster issue identification, better portfolio overview	●	●	●	●	●	●
Minimize visit durations and allow service to more customers in less time	●	●			●	●
Reliability and performance combined with a technology that evolves with you	●			●	●	●
Reduce on-site visits and serve, support, and provide service to more customers in less time	●	●		●	●	●
Reduce on-site visits, and service more customers in less time	●	●		●	●	●
Ensure reliability & prevent future errors or downtimes. Strengthen customer trust.	●	●	●	●	●	●
Improve First-Time Fix Rate & optimize Technician Time	●	●		●	●	●
Minimize breakdowns and maintenance visit costs. Extend elevator lifespan.	●	●				●
Immediate awareness of emergencies and enhanced safety	●	●			●	●
Instant updates and fast responses to issues		●		●	●	●
Improve collaboration, demonstrate professionalism and accountability	●				●	●
Enhance your professional image through innovation. Strengthen customer trust.	●				●	●
Peace of mind, quick problem resolution and minimize downtime	●			●	●	●
Offer flexible solutions to your customers and increase customer satisfaction	●	●	●			●
Fast error resolution. Reduce the need for physical presence. Minimize downtime.	●				●	●
Resolve alarms faster. Minimize disruption. Improve safety.	●				●	●
Improve communication, demonstrate professionalism and gain trust	●	●	●			●
Improved coordination, better resource planning and effective tracking of maintenance activities	●	●	●			●
Acting as your first point of contact for support can guide you to quick solutions and reduce the need for direct support requests	●			●	●	●

KLEEMANN has a worldwide presence in over 100 countries with local presence in key market points. It stands out for its product range, high quality and control standards, world class design and for its expertise in custom made solutions. Constantly monitoring the global market trends, the company continues to innovate, grow, develop, and improve while consistently remaining in tune with its global character.

**Get started  
with KLEEMANN LIVE**



Scan to learn more  
& book a demo



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