



# CONFORMATION

**TÜV**  
AUSTRIA**TÜV AUSTRIA**

Confirms that the Quality Management System of the company

**KLEEMANN HELLAS S.A.****Industrial Area of Kilkis  
GR-611 00 KILKIS, GREECE**

is according to the guidelines of the standard ISO 10002:2018 Quality management — Customer satisfaction — Guidelines for complaints handling in organizations. It has been evaluated and accessed for:

**DESIGN, MANUFACTURE, ASSEMBLY, STUDIES OF INSTALLATION,  
METHODS OF FINAL INSPECTION AND TESTING OF LIFTS AND  
COMPONENTS.**

Registration No.: **019119**

Valid until: 2028-02-01  
Initial certification: 2016-02-02

Maria Agapitou  
Head of Management Systems & Products Certification Division  
Certification Body  
at TÜV AUSTRIA

Athens, 2025-02-02

The assessment was performed according to the relevant Auditing Procedure of TÜV AUSTRIA.

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